

What Emergency Extension Legislation
(H.R. 4213)
May Mean To You

Instructions on What to Do Next

What Should I Do:

Highlights:

- Go to ui4u.mt.gov and view your status on-line.
- Make certain your telephone contact and email information on-line is accurate.
- Review your claim. Claims were sent through an adjustment process and some payments were released on Wednesday, July 28th. Ensure all weeks which you were entitled were paid. Remember the extension ended the week of May 29th. You may have been paid under another benefit program through June 19th.
- File or reopen Emergency Unemployment Insurance claims on-line.
- The internet will **not** allow you to file for weeks that occurred prior to the date you file.
- Customer service representatives will attempt to call you once your claim is filed on-line to assist you with filing the retroactive weeks. This will take some time due to the numbers of claims, so please be patient. You **will** be able to file continued claims on-line or through the IVR for current weeks going forward.
- If we are unable to reach you via phone, we may mail you the forms to complete.
- You can attempt to call during business hours for backdating, but please understand our phone lines are very busy.
- This extension did not add additional benefit weeks. Some claimants may have already received all the benefits they are entitled.

More Detailed Instructions:

You will receive a notice by mail explaining what you need to do to sign-up for EUC benefits if potentially eligible. Our phones will be busy so filing or reactivating your claim via internet may speed up your claim filing process. The following provides important detail on what to do next:

1. If you ran out of Regular Unemployment benefits and have not filed for Emergency Compensation:

- You will receive a notice in the mail with instructions on how to file. You can go on-line at ui4u.mt.gov or call the Claims Center to file a new EUC claim. Once you have filed for EUC, you **will** be able to file continued claims on-line or through the IVR for current weeks going forward.

- **Note:** Our internet application and IVR are unable to accept requests for back weeks of unemployment benefits. This requires that you contact us by phone to file any weekly unemployment certifications for prior weeks and we may try to call you or mail information to get back weeks filed.
- 2. If you ran out of benefits under EUC Tier 1, Tier 2, or Tier 3 and continued to file:**
 Payments are being run through adjustments and payments were released on July 28th. Please check on-line at ui4u.mt.gov for any status of your claim.
- 3. If you ran out of benefits under EUC Tier 1, Tier 2 and did not continue to file:**
- You need to go to ui4u.mt.gov or call the Claims Center and reactivate your claim.
 - **Note:** Our internet application and IVR are unable to accept requests for back weeks of unemployment benefits. This requires that you contact us by phone to file any weekly unemployment certifications for prior weeks and we may try to call you or mail information to get back weeks filed for you.
- 4. If you ran out of benefits under Tier 3:**
- If you ran out of benefits between May 29th and July 3rd, you can apply for retroactive Tier IV benefits for weeks up to July 3rd (when Tier 4 ended). You need to go to ui4u.mt.gov or call the Claims Center and reactivate your claim.
 - **Note:** Our internet application and IVR are unable to accept requests for back weeks of unemployment benefits. This requires that you contact us by phone to file any weekly unemployment certifications for prior weeks and we may try to call you or mail information to get back weeks filed for you.

We Will Be Working Quickly, But Please Be Patient

Getting all the weeks filed for claimants retroactively due to this break in the EUC program will be done as quickly as possible. We ask that you have all information readily available to help make this possible.

Notices with instructions on how to file will be sent out the week of August 2nd. Due to very high call volumes at the Unemployment Insurance Claims Processing Centers, it is best to go on-line and file.

Important Note: Since you **cannot** file retroactive weekly claims on-line *or* through the automated IVR phone system we ask that you call to file any weekly unemployment certifications for prior weeks *or* we may try to call you or mail information to get back weeks filed for you. Make sure that your address, phone number, and email listed for you is accurate. This will allow us to reach you and process your benefits.

What Information will you need?

If you call the Claims Processing Center to file for retroactive weeks of benefits you will need any hours and earnings by week for the following week ending dates: June 5th, June 12th, June 19th, June 26th, July 3rd, July 10th, July 17th, and July 24th.

What is in this Extension?

Extends Emergency Unemployment Compensation (EUC) program to November 30, 2010

For Montana claimants the last week to file an EUC claim would be the week ending November 27, 2010. For unemployed workers who have not exhausted all tiers of EUC benefits, the program will restore or continue those benefits for workers otherwise eligible. Benefit payments under EUC will be paid retroactively for any weeks you are entitled since May 29, 2010 -- if you meet all other eligibility requirements.

In Montana, Tier 4 ended as of July 3, 2010. If you were not eligible for Tier 4 by July 3, 2010 you will not be eligible to receive Tier 4 benefits.

There are no new Tiers added to this legislation. Claimants who drew all of the EUC benefits available to them will not receive any additional weeks as a result of this legislation.

Federal Additional Compensation (FAC -- \$25 additional payment):

If your claim was effective prior to May 30, 2010, FAC of \$25/week will continue until you have exhausted or until December 11, 2010. Workers with new initial unemployment claims effective May 30, 2010 and after are **not** entitled to the \$25 FAC payment.

Internet Address and Claims Processing Phone Numbers:

Internet Address: ui4u.mt.gov

Helena Claims Processing Center: 406-444-2545
Billings Claims Processing Center 406-247-1000

Biweekly filing on IVR: 1-800-207-0667